

ACCESS OUR SERVICES FROM HOME

In an effort to minimize risk associated with The Coronavirus – Please use these options INSTEAD of visiting our office.
SOME OF YOUR QUESTIONS CAN BE ANSWERED BY VISITING OUR WEBSITE: WWW.COSHOCTONJFS.ORG

PUBLIC ASSISTANCE

To apply for Cash Assistance, Food Assistance or Medical Assistance
CALL 1-844-640-6446.

You may drop off documents in our DROP BOX located at the entrance. Please be sure your documents are clearly marked FOR PUBLIC ASSISTANCE with your name and SS#
You may email documents to us at: PAcasebank@jfs.ohio.gov
You may call us at 740-622-3898

CHILD SUPPORT

You may call our Customer Service Department at 740-295-7561

You may message us by accessing the Child Support Web-portal at <http://jfs.ohio.gov/ocs/indix.stm> If you have not already registered, you must do so first. Instructions to register are available on the website.

You may text us at 740-552-1965

You may drop off documents in our DROP BOX located at the entrance. Please be sure your documents are clearly marked FOR CHILD SUPPORT with your name and SS#

To MAKE PAYMENTS using a credit/debit card, please call Customer Service (#above) or pay online at <https://oh.smartchildsupport.com>

WORKFORCE OHIO MEANS JOBS

For all Workforce/Job related questions please call Diane Kent at 740-295-7563.

The Resource Center is closed to the public until further notice.

You may drop off documents in our DROP BOX located at the entrance. Please be sure your documents are clearly marked FOR OHIO MEANS JOBS with your name and SS#

CHILDREN SERVICES

To report CHILD ABUSE OR NEGLECT please call 740-622-1020 ask for an Intake Worker.

If you have an OPEN case with Children Services, please call 740-622-1020 ask for the worker assigned to your case.

You may drop off documents in our DROP BOX located at the entrance. Please be sure your documents are clearly marked FOR CHILDREN SERVICES with your name and child(ren)'s name.